

# The IPN DISPATCH

**IPN**  
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IPN Monthly Dispatcher Update

April 2018

## DISPATCHER OF THE MONTH

April's DOTM is RDI022 who has been with the organization since 2006. He does an awesome job of covering the littlest state each and every month! Congratulations!

*Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.*

## IN THIS ISSUE

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## THE 800 PROJECT

A few weeks back IPN was asked if we could increase the volume of police calls that are sent to the system. On a trial basis we set up ten of our "beast mode" dispatchers to tap in to law enforcement, focusing on the state of Florida, based on the high call volume of this state. Each of these dispatchers was aptly assigned an ID in the state numbered 880-890.



Thus far we are quite pleased with the content that these dispatchers were able to acquire for the pre-existing police categories, some additional test categories for law enforcement, and splash over that was useful on non police groups.

This project will continue for another week. Once we have put together some stats, our review board will assess the info to see if these groups are worth perusing further. Stay tuned!

# THE RULE OF 3S REVISITED

As our seasoned dispatchers already know, IPN prides itself in sending only significant updates. The organization, as a whole does not send play by play updates. Transmitting an update for one more ambulance, another ladder, another patrol car and the like is considered play by play and is not allowed.

There has been an up-tick in the frequency of one unit updates, so let's revisit a policy we started long ago:

**"The Rule of Threes."**

Under this rule, an update can be sent based on additional public safety units when ever they total three or more. For people who live in areas where there aren't multiple alarms, they can send an update when the call increases in severity.

NOTE: THE CATEGORY DOES

NOT CHANGE but you can update over the most recently used group. This could include any of the following or a combination that adds up to three:

- 3 additional units of the same type: 3 Engines, 3 Ladders, 3 Ambulances, 3 Tankers or 3 Light Forces
- 3 Departments
- 1 Strike Team (5 Engines), 1 Tanker Task Force (5 Tankers)

If a police unit on scene requests additional assistance that would consist of three or more units, that is a valid update. A backup request for a single unit would not be valid. Listen for a few seconds to determine the situation; it may result in an Officer Assist page.



Of course, if there is a request for specialized units, the page will be specific to the unit, such as SWAT/ERT or Tech Rescue.

The rule does not apply to specialized units, such as Hazmat, Medevac, Tech Rescue Team, SWAT, Coroner, Fixed Wing Aircraft or Air Squad.

\*For calls in Los Angeles and comparable agencies: a Task Force is considered Two Companies. This is an Engine Company attached to a 2 Piece Truck Company (Light Force).

**03-18-18 @ 00:00 | DFW| Dallas, TX (Dallas County)| Shooting/Stabbing| DPD 3| N Jim Miller Rd & Scyene Rd| PD O/S of a crash with entrapment due to a fatal shooting| DFW156**

**Photo by DFW156**



**Photographer's note: The black Charger was occupied by a man who suffered a gunshot wound. While driving at very high speed, he crossed over into the opposite lanes, striking a car head-on. The car was in the left turn lane occupied by a woman waiting for the light to change. Firefighters extricated her and found her to be DOS. The shooting victim in the black Charger was transported with CPR in progress. He died shortly after arriving at the hospital.**

**03-23-18 @ 22:08 | LAX| Los Angeles, CA| Major Accident| LAFD 8, LAPD 23| N White Oak Ave & W Roscoe Blvd| LAPD o/s head on collision in the intersection, 2 ALS patients transported, 1 w serious injuries| LAX079**

Photo by Kyle Cascadden



## **WELCOME NEW IPN DISPATCHERS!**

Twenty new dispatchers were added to the system this month. We wish each of you a warm welcome! You are strongly encouraged to review the guidelines and category descriptions before jumping in. The biggest "newbie" mistake is sending a call when you don't know how.

Unlike social media, IPN is the largest notification system in North America where accuracy and quality counts. We are honored to have you joining us. Please make every effort to uphold the standards that have been in place for nearly two decades. Above all we want you to enjoy being an active member of the system. If you have any questions or concerns ask support for guidance.



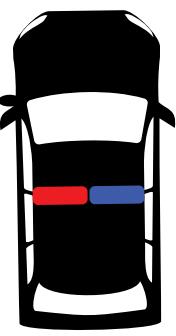
CAL005 Cody  
CAL017 Colby  
CAL115 Michael  
DFW035 Justin  
HOU102 Michael  
KTY002 Brian  
LAX105 Liam  
MNE007 Eric  
NCA117 William  
NHA021 Timothy  
NYJ220 Ke  
NYJ251 Paul  
NYJ321 Jonathan  
NVA023 Josh  
NYC036 Jonathan  
NYK396 Michael  
OHI108 Ryan  
OKL020 David  
SCA032 Tristan  
VIR068 Charles



**03-06-2018 @ 23:17| Cudahy| 1 Alarm Fire| 2612 E Holmes Ave| E1463 o/s with fire showing from the roof of an occupied dwelling| WSC059**

Photo by Charlie Lockwood

# CAR CHASE CONUNDRUM



One of the most difficult incidents to dispatch over IPN is a Car Chase, aka Vehicle Pursuit. This is because the location is constantly changing. Many times this involves multiple cities, counties or even states. If paging a chase beginning in Atlantic City, New Jersey and ends up in Philadelphia, how do we make everyone in those two localities as well as the points in between aware? Sending an update for every city or county change can be cumbersome and, for those who have everything turned on, somewhat annoying. On the flip side, if a chase goes through an area without an update and someone didn't get an alert, they're going to ask, "Why wasn't I notified?"

The debate on how to handle car chases has been going for as long as IPN has existed. Is there a right way? Not really. While we do not want to see excessive updates it is important to try to keep folks aware. In the past we have suggested retaining the original location and updating with changes in the narrative. That does not alert folks in the "new" location though. You could do something like below but what if the pursuit goes through 10 counties?

Hendry County (Fort Deauville) | Veh Pursuit | Hwy 80 | PD Chasing a Stolen Vehicle Heading W/B in to Lee County. | FLA113

Fort Myers | Veh Pursuit | Hwy 80 | Stolen Car From Henry Cnty Now in Ft Myers. Helicopter overhead. Perimeter Set Waiting on Bail Out. | FLA113

The other consideration is the termination of the chase. If you sent 10 alerts to the various counties it would be insane to update each of them when the chase ended. Perhaps one update to the original page would suffice, but, with 10 additional alerts after that the page will have dropped from the history. You would use the original address then note the termination location in the narrative. If you didn't write the original location down, well, you'd be out of luck.

Another thing to consider is a chase that ends in a foot chase. If the chase is terminated, as explained above, then generate a new Perp Search/Chase notification for the place where they bailed out. That could work as long as you indicated the events prior to the bail out. It would look something like this:

Lee County (Lehigh Acres) | Perp Search / Chase | 12th St W | Foot Bail of 4 Subj after chase from Henry County & Ft Myers. Helo overhead. K9s tracking | FLA113

This article is intended to gather input and new ideas from you. Feel free to follow some or all of the examples or continue to do things the way you have. The admins, and probably a few dispatchers, will continue to debate the proper handling of police chases. Once we decide how to address the many factors, we will let you know. Remember, let us know if you have an idea. We would love to hear it.



On February 26, a major accident in British Columbia paged out by BCC018 and photographed by Shane MacKichan made the news circuit in North America. Shane shares his account with IPN:

"The multi-vehicle crash involved at least four semis trucks and two tour buses as well as several other vehicles. All four drivers of the semis were trapped and required extrication from SAR Teams as well as Fire Departments. One of the buses, a Greyhound, rolled down an embankment landing on its side while the other bus was partially pinned under one of the semis.

BCEHS reports a total of 29 patients were transported to hospital by ground and air in conditions ranging from stable to critical. A total of 136 uninjured people were taken to a warming center in Hope.

Ambulances from as far away as Port Moody, Merritt and Princeton responded to this incident as well as the RCMP, Hope and Chilliwack SAR teams, Agassiz and Popkum Fire Departments. Also several road crews and tow companies including Jamie Davis assisted in the incident.

To see more of Shane's photos, please visit:  
<https://vancouverfirepics.smugmug.com/Coquihalla/n-dTRjD5/i-pB4PPc8>





**02-25-2018 @21:16**  
| British Columbia (Hope)| Major Accident| CH 5| Hwy 5 SB at Othello|CMD rpts two tour buss, 4 semis, & 7 cars down embankment, over 100 patients injured, 5 critical| BCC018



**02-25-2018 @21:23**  
| British Columbia (Hope)| Major Accident| CH 5| Hwy 5 SB at Othello|U/D: CMD has trapped drivers in each semi, and 4 trapped in tour bus, need jaws from Agassiz & Popkum M/A:Chilliwack| BCC018



**02-25-2018 @22:40**  
| British Columbia (Hope)| Major Accident| CH 5| Hwy 5 SB at Othello|U/D: 3 patients still trapped, 45 non injured patients being transp by transit bus to Hope School M/A:Chilliwack| BCC018

**02-26-2018 @01:04**  
| British Columbia (Hope)| Major Accident| CH 5| Hwy 5 SB at Othello|U/D: Final 136 non inj transp by buses, 8 serious & 21 non serious transp to multi area hospitals| BCC018

**Photos by Shane MacKichan**

To see more photos, please visit:  
<https://vancouverfirepics.smugmug.com/Coquihalla/n-dTRjD5/i-pB4PPc8>

# MONTHLY STATS

January	February
Florida	Florida
New York	New York
California	California
Mass	Mass
Illinois	Pennsylvania
Pennsylvania	Maryland
Maryland	Ohio
Texas	Texas
Ohio	Illinois
New Jersey	New Jersey

The statistics for the month of February were much lower than we expected. We are puzzled by this across the board drop. Most chapters dropped. Those increased deserve a shout out: Thank you to Missouri, Mississippi, Oregon, Tennessee, Washington, British Columbia and England for giving that extra push.

IPN has always prided itself on the quality of the work that we do. While we understand that being the busiest gives you bragging rights for 30 days we do not want to give the impression that you should bang out "tons of garbage" to get this result. Our numbers are based on quality efforts. In fact, when there are bad pages they are normally purged from the database. Quality is always our highest priority. Keep up the great work!

**03-22-18 @ 02:59| Cabarrus County (Kannapolis)|  
1 Alarm Fire| 903 Wilkes Dr|Delayed: KFD O/S to a  
w/f in a 2 story apartment building, multiple  
occupants displaced. M/A:Rowan County| NCA037**

**Photo by Jeremy Hughes**



## HOTLINE INFO REMINDER

Provide all necessary information. Spell street names and towns.  
Text: [hotline@incidentpage.net](mailto:hotline@incidentpage.net) Toll-free Phone: 1-888-339-8259

## CONTACT US

Please send us your article suggestions, incident photos, input, and feedback. We want to hear from you and share it with other dispatchers!

Remember, this is YOUR newsletter!

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